

## **Policy Download Quick Start**

The Policy Download Quick Start guide offers a view into how policies are automatically processed in Nexsure once they are received from the carriers. The carrier will send the daily AL1 and AL3 download packages to the agency. Once Nexsure receives the downloads, the policy is matched up with the **Data Attributes** (Transaction Type, Stage, Status and Mode) to determine what search criteria is used to find the policy in Nexsure. The search criteria used is located in the **Download Search Path** columns. Once the policy is found in Nexsure the actions noted in the **Action for Download** columns are applied to the policy. The **Rules** column describes each Transaction Type in the download process.

| Data Attributes                                 |                         |              |           | Download Search Path |                                     |                |   |                        |  | Action for Download        |                               |  |                            |                         |                                    | Rules                                      |   |   |   |  |  |
|---|-------------------------|--------------|-----------|----------------------|-------------------------------------|----------------|---|------------------------|--|----------------------------|-------------------------------|--|----------------------------|-------------------------|------------------------------------|--|---|---|---|--|--|
| Transaction<br>Type                             | Stage                   | Status       | Mode      | Branch<br>Code       | Carrier<br>NAIC Code/<br>Commission | Client<br>Name | Policy<br>Number                        | Policy<br>Term         | Coverage<br>Term   | Non-renewing<br>Box marked | Coverage<br>Term<br>populated | Policy<br>Added to<br>In Force<br>List | Cancellation<br>Form Added | Cancellation<br>Aborted | Policy Added<br>to History<br>only | Copy of<br>Policy<br>remains in<br>History | Exp. Version<br>of Policy<br>sent to<br>History | Manual Action Needed  | Rule  |  |  |
| New Business                                    | Policy                  | Received     | New       | x                    | x                                   | x              | Unassigned<br>or TBD or no<br>existence | Yes or no<br>existence | N/A  | N/A                        | х                             | x                                      | N/A                        | N/A                     | N/A                                | N/A  | If matching<br>policy exists                    | N/A   | Create a new policy, if a new<br>business policy already exists<br>(exact policy term and NAIC<br>code) send existing policy to<br>history and create the new<br>one. Policy number must be<br>unassigned or TBD but not in<br>marketing.   |  |  |
| Endorsement<br>(Policy Change)                  | Policy                  | Received     | No change | x                    | х                                   | х              | х                                       | х                      | х  | N/A                        | x                             | x                                      | N/A                        | N/A                     | N/A                                | N/A  | x   | N/A   | Send existing policy to His-<br>tory and create a new one.<br>Coverage Term effective date<br>is updated to the transaction<br>effective date. Policy Term<br>will remain the same.   |  |  |
| Renewal   | Policy                  | Received     | Renew     | x                    | x                                   | x              | x                                       | x                      | N/A  | N/A                        | x                             | x                                      | N/A                        | N/A                     | N/A                                | N/A  | N/A   | Click the <b>Details</b> icon<br>of the expired policy. On<br>the underwriting screen,<br>click the <b>History</b> link on the<br>navigation toolbar. Save. Ex-<br>pired version is now located<br>in History.  | Create renewal policy, leave<br>existing policy active. User<br>must send expired policy to<br>History. The Status of the ex-<br>isting policy will be changed<br>to <b>Renewed</b> .   |  |  |
| Non-Renewal                                     | Policy                  | Received     | No change | x                    | x                                   | х              | x                                       | х                      | N/A  | x                          | N/A                           | N/A                                    | N/A                        | N/A                     | N/A                                | N/A  | N/A   | Click the <b>Details</b> icon<br>of the expired non-renewed<br>policy. On the underwriting<br>screen, click the <b>His-</b><br><b>tory</b> link on the navigation<br>toolbar, select status and<br>enter info to locate later in<br>history. Save. Non-renewed<br>policy is now located in<br>History.  | The Non-renewing check<br>box is selected. Agency must<br>send to history.  |  |  |
| Cancellation<br>(Current date or<br>in the past | Cancellation            | Cancellation | No change | x                    | x                                   | x              | x                                       | x                      | N/A  | N/A                        | x                             | N/A                                    | x                          | x                       | x                                  | N/A  | N/A   | N/A   | If the transaction effective<br>date is the current date or<br>in the past a cancellation<br>form will be attached to the<br>current policy and will be sent<br>to history. Coverage Term<br>Expiration Date is updated<br>to the Transaction Effective<br>Date. Policy Term will remain<br>the same. |  |  |
| Cancellation<br>(Future )                       | Pending<br>Cancellation | Cancellation | No change | x                    | x                                   | x              | x                                       | x                      | N/A  | N/A                        | x                             | x                                      | x                          | x                       | N/A                                | N/A  | N/A   | If the policy is not reinstat-<br>ed: Click the <b>Details</b> icon of the expired policy.<br>On the underwriting screen,<br>click the <b>History</b> link on the<br>navigation toolbar. Save. Ex-<br>pired version is now located<br>in History. (Note: Monitor<br>these type policies from<br>the <b>HOME &gt; CANCELLA-</b><br><b>TIONS</b> screen). | If the transaction date is in<br>the future, a cancellation<br>form is attached to the policy<br>and identified as a Pending<br>Cancellation.   |  |  |
| <b>X</b> Dimer                                  | nsional®                |              |           |                      |                                     |                |   | Legend                 |  |                            |                               |  |                            |                         |                                    |  |   |   |   |  |  |
| <b>Technologies</b>                             |                         |              |           |                      |                                     |                |   |                        | X = Required Match Criteria N/A = Not Applicable to Match Criteria |                            |                               |  |                            |                         |                                    |  |   |   |   |  |  |



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| Data Attributes                              |        |  |           | Download S     | Search Path                         |                |                  |                | Action for Download |                            |                               |  |                            |                         |                                    |  |   | Rules  |  |
|--|--------|--|-----------|----------------|-------------------------------------|----------------|------------------|----------------|---------------------|----------------------------|-------------------------------|--|----------------------------|-------------------------|------------------------------------|--|---|--|--|
| Transaction<br>Type                          | Stage  | Status   | Mode      | Branch<br>Code | Carrier<br>NAIC Code/<br>Commission | Client<br>Name | Policy<br>Number | Policy<br>Term | Coverage<br>Term    | Non-renewing<br>Box marked | Coverage<br>Term<br>populated | Policy<br>Added to<br>In Force<br>List | Cancellation<br>Form Added | Cancellation<br>Aborted | Policy Added<br>to History<br>only | Copy of<br>Policy<br>remains in<br>History | Exp. Version<br>of Policy<br>sent to<br>History | Manual Action Needed   | Rule   |
| Reinstatement<br>(Pending<br>Cancellation)   | Policy | Received   | No change | х              | х                                   | x              | х                | х              | N/A                 | N/A                        | x                             | N/A                                    | N/A                        | х                       | N/A                                | N/A  | N/A   | N/A  | Pending cancellation is aborted.   |
| Reinstatement<br>(Policy in<br>History)      | Policy | Received<br>(Reinstated<br>in future<br>version) | No change | х              | Х                                   | x              | х                | х              | N/A                 | N/A                        | x                             | х                                      | N/A                        | N/A                     | N/A                                | x  | N/A   | N/A  | A reinstated policy is added<br>to the <b>In Force</b> list and the<br>existing cancellation remains<br>in History. Both History and<br>Active policy will have status<br>of <b>Reinstated</b> . |
| Rewrite<br>(Current date or<br>in the past)  | Policy | Rewritten  | No change | x              | x                                   | x              | х                | х              | N/A                 | N/A                        | x                             | x                                      | N/A                        | N/A                     | N/A                                | N/A  | x   | N/A  | If the transaction effective<br>date is the current date or<br>in the past a new policy is<br>created and the current policy<br>is sent to History.  |
| Rewrite (Future)                             | Policy | Rewritten  | No change | x              | x                                   | x              | х                | х              | N/A                 | N/A                        | x                             | x                                      | N/A                        | N/A                     | N/A                                | N/A  | N/A   | Click the <b>Details</b> icon of<br>the policy that was rewrit-<br>ten. On the underwriting<br>screen, click the <b>History</b><br>link on the navigation tool-<br>bar. Save. Expired version is<br>now located in History.        | Creates a rewrittten policy<br>and the existing policy re-<br>mains active. User must send<br>the old policy to History.   |
| Re-Issue<br>(Current date<br>or it the past) | Policy | Rewritten  | No change | x              | x                                   | x              | х                | x              | N/A                 | N/A                        | x                             | х                                      | N/A                        | N/A                     | N/A                                | N/A  | x   | N/A  | If the transaction effective<br>date is the current date or<br>in the past a new policy is<br>created and the current policy<br>is sent to History.  |
| Re-Issue<br>(Future)                         | Policy | Rewritten  | No change | х              | x                                   | x              | X                | x              | N/A                 | N/A                        | x                             | x                                      | N/A                        | N/A                     | N/A                                | N/A  | N/A   | Click the <b>Details</b> icon of<br>the policy that was rewrit-<br>ten. On the <b>underwriting</b><br>screen, click the <b>History</b><br>link on the navigation tool-<br>bar. Save. Expired version is<br>now located in History. | A rewritten policy is added<br>and the existing policy re-<br>mains active. User must send<br>old policy to History.   |
| Database<br>Synchronization                  | Policy | Received   | No change | х              | х                                   | x              | х                | х              | N/A                 | N/A                        | х                             | х                                      | N/A                        | N/A                     | N/A                                | N/A  | If exists                                       | N/A  | Existing policy is sent to<br>History and a new In Force<br>policy is added.   |
| Direct Bill<br>Commission                    | N/A    | N/A  | N/A       | Х              | х                                   | х              | х                | х              | x                   | N/A                        | N/A                           | N/A                                    | N/A                        | N/A                     | N/A                                | N/A  | N/A   | Administrators only: Follow<br>instructions in <b>HELP</b> under<br>Commission Downloads.  | Attach Direct Bill Commission to existing policy.  |
| Miscellaneous<br>Print                       | N/A    | N/A  | N/A       | N/A            | N/A                                 | N/A            | N/A              | N/A            | N/A                 | N/A                        | N/A                           | N/A                                    | N/A                        | N/A                     | N/A                                | N/A  | N/A   | N/A  | Miscellaneous prints are<br>read-only and will open in a<br>new browser window when<br>selected.   |
| Memo   | N/A    | N/A  | N/A       | N/A            | N/A                                 | N/A            | N/A              | N/A            | N/A                 | N/A                        | N/A                           | N/A                                    | N/A                        | N/A                     | N/A                                | N/A  | N/A   | N/A  | Memos are read-only and<br>will open in a new browser<br>window when selected.   |



 Legend

 X = Required Match Criteria
 N/A = Not Applicable to Match Criteria