



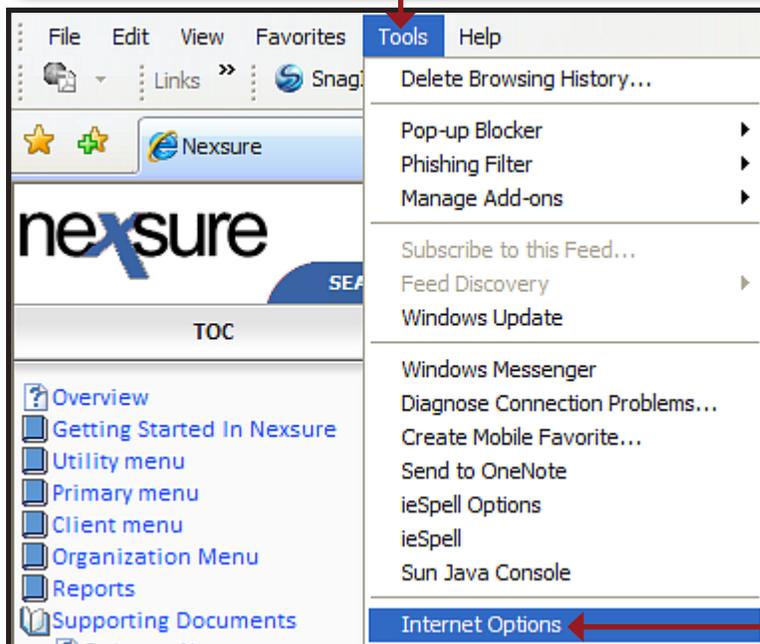
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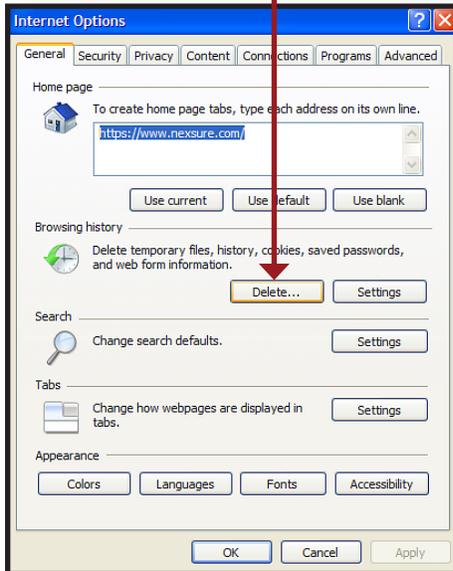
Internet cache is stored in a computer's hard drive to hold images or Web pages so that the same elements do not have to be downloaded over and over again which in turn helps load revisited Web pages faster. With Nexsure though, it is important to clear this cache periodically to make sure the new Web page information is shown rather than the old. Perform the following steps to clear Internet cache:

1. On the Internet Explorer® **Menu** bar, click the **Tools** menu > **Internet Options**.





2. In the **Internet Options** dialog box, in the **Browsing history** area of the **General** tab, click **Delete**.



3. In the **Delete Browsing History** dialog box, click **Delete files**.



4. In the **Delete Files** dialog box, click **Yes**.

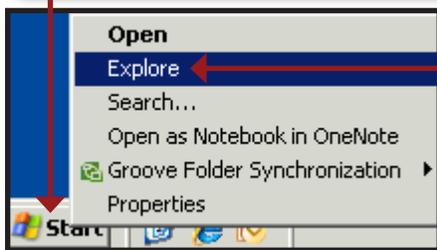




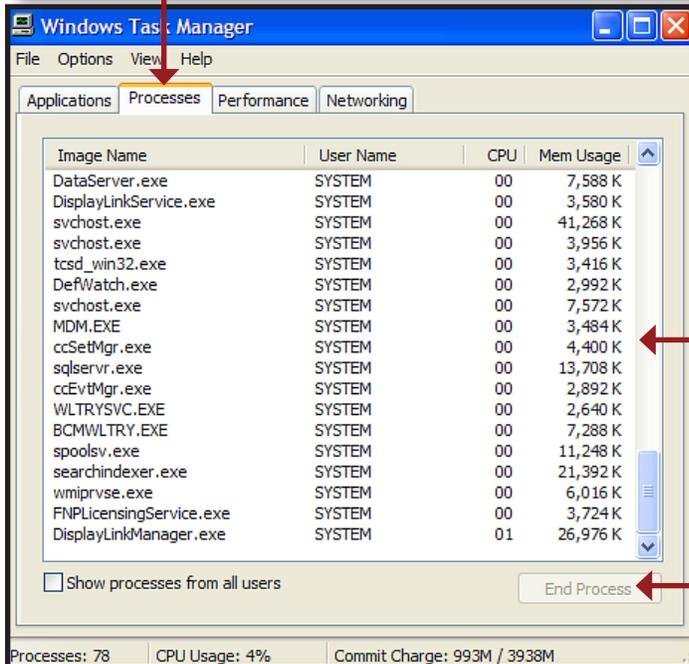
Clearing Temporary Files on Local Desktop

Sometimes it may be necessary to clean the **Temp** file on your local desktop. For example, the application such as Adobe® Acrobat® may still have a file open in **Temp** files and when you try to open that same file again it might still be pointing to the un-cleared **Temp** file. Perform following steps to clear the **Temp** files:

1. *Close all open applications. Right-click on **Start** and select **Explore**.

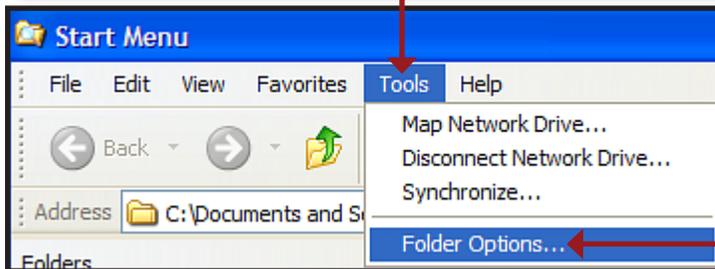


***Important:** Windows® Task Manger processes can be checked to make sure all Microsoft® Office® applications are closed and not just minimized. This would include Microsoft Outlook®, Microsoft Word and Microsoft Excel®. Also make sure Adobe Acrobat is closed. Do this by pressing **Ctrl + Alt + Delete** and clicking the **Task Manager** button then click on the **Processes** tab. Make sure **OUTLOOK.EXE**, **EXCEL.EXE**, **WINWORD.EXE** and **AcroRd32.exe** are not running. If one of these processes are running, select it and click **End Process**.

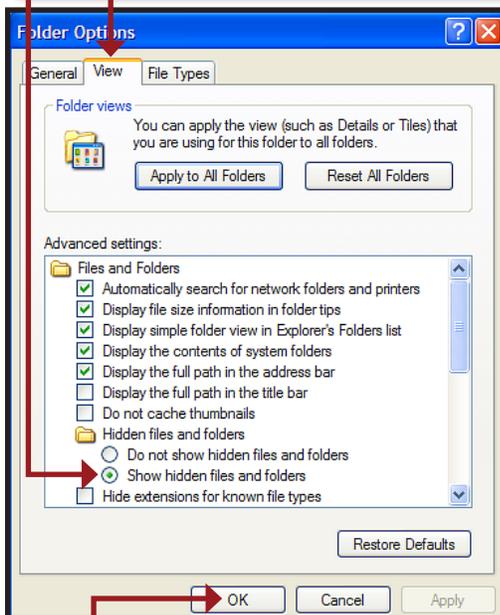




2. Make sure that hidden files display by clicking the **Tools** menu > **Folder Options**.



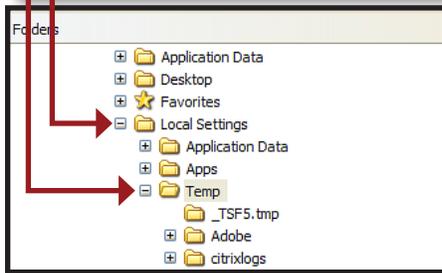
3. In the **Folder Options** dialog box, click the **View** tab. In the **Advanced settings** box, make sure the **Show hidden files and folders** option under **Files and Folders** > **Hidden Files and folders** is selected.



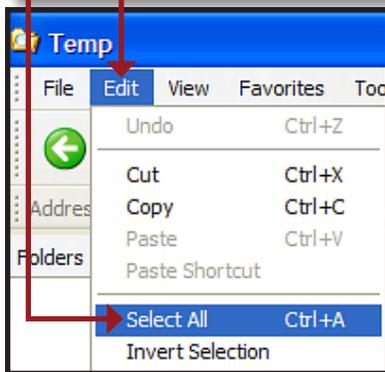
4. Click **OK**.



5. The **local disk (C:)**, **Documents and Settings** and user name folders should be open. Click on **Local Settings > Temp** folder.



6. On the **Menu bar**, click the **Edit** menu and choose **Select All**.



7. All **Temp** files are now selected. Press **Delete** to remove all **Temp** files.

