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Clearing Internet Cache

Internet cache is stored in a computer's hard drive to hold images or Web pages so that the same elements do not have to be downloaded over and over again which in turn helps load revisited Web pages faster. With Nexsure though, it is important to clear this cache periodically to make sure the new Web page information is shown rather than the old. Perform the following steps to clear Internet cache:



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2. In the Internet Options dialog box, in the Browsing history area of the General tab, click Delete.
Internet Options ? General Security Privacy Content Connections Programs Advanced Home page Image: Connection of the second address on its own line. Image: Connection of the second address on its own line
Colors Languages Fonts Accessibility OK Cancel Apply
3. In the Delete Browsing History dialog box, click Delete files .
Delete Browsing History Image: Copies of webpages, manages, and media that are saved for faster viewing. Cookies Delete files Files stored on your computer by websites to the to five five store to the five store t
History List of websites you have visited. Delete history Form data
Saved information that you have typed into Delete forms Passwords Passwords that are automatically filled in when you log on to a website you've previously visited. About deleting browsing history Delete all Close
4. In the Delete Files dialog box, click Yes .
Delete Files

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Clearing Temporary Files on Local Desktop

Sometimes it may be necessary to clean the **Temp** file on your local desktop. For example, the application such as Adobe[®] Acrobat[®] may still have a file open in **Temp** files and when you try to open that same file again it might still be pointing to the un-cleared **Temp** file. Perform following steps to clear the **Temp** files:



*Important: Windows® Task Manger processes can be checked to make sure all Microsoft® Office® applications are closed and not just minimized. This would include Microsoft Outlook®, Microsoft Word and Microsoft Excel®. Also make sure Adobe Acrobat is closed. Do this by pressing **Ctrl** + **Alt** + **Delete** and clicking the **Task Manager** button then click on the **Processes** tab. Make sure **OUTLOOK.EXE**, **EXCEL.EXE**, **WINWORD.EXE** and **AcroRd32.exe** are not running. If one of these processes are running, select it and click **End Process**.

Windows Tas Manager			
ile Options View Help			
lie Options view help			
Applications Processes Performa	nce Networking		
Applications	nee needonang		
Image Name	User Name	CPU Mem Usage	
DataServer.exe	SYSTEM	00 7,588 K	
DisplayLinkService.exe	SYSTEM	00 3,580 K	
svchost.exe	SYSTEM	00 41,268 K	
svchost.exe	SYSTEM	00 3,956 K	
tcsd_win32.exe	SYSTEM	00 3,416 K	
DefWatch.exe	SYSTEM	00 2,992 K	
svchost.exe	SYSTEM	00 7,572 K	
MDM.EXE	SYSTEM	00 3,484 K	
ccSetMgr.exe	SYSTEM	00 4,400 K	
sqlservr.exe	SYSTEM	00 13,708 K	
ccEvtMgr.exe	SYSTEM	00 2,892 K	
WLTRYSVC.EXE	SYSTEM	00 2,640 K	
BCMWLTRY.EXE	SYSTEM	00 7,288 K	
spoolsv.exe	SYSTEM	00 11,248 K	
searchindexer.exe	SYSTEM	00 21,392 K	
wmiprvse.exe	SYSTEM	00 6,016 K 🔳	
FNPLicensingService.exe	SYSTEM	00 3,724 K	
DisplayLinkManager.exe	SYSTEM	01 26,976 K 🥫	
Show processes from all users		End Process	
CPULLISSON 484	Commit Charge	002M / 2028M	
resses. 70 CFO Usage: 4%	Commit Charge		

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2. Make sure that hidden files display by clicking the Tools menu > Folder Options .					
😂 Start Menu					
File Edit View Favorites	Tools Help				
🕝 Back 🝷 🕑 🍷 🏂	Map Network Drive Disconnect Network Drive Synchronize				
Address C:\Documents and S	Folder Options				
Folders					

3. In the Folder Options dialog box, click the View tab. In the Advanced settings box, make sure the Show hidden files and folders option under Files and Folders > Hidden Files and folders is selected.



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