

## Nexsure 1.0.027 Release Notes Monday, January 12, 2004

These notes are continuously updated. Please check periodically for new information. "#" indicates new information in this version of the release notes.

For more information about Nexsure see online help or contact an XDTI representative.

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### **Purpose of Release Notes**

This document is a summary of information about Nexsure 1.0.027, including operational requirements, known issues, resolved issues and contact information.

#### **Welcome to Nexsure**

Nexsure, developed by XDimensional Technologies, is a comprehensive and intuitive web-architected agency management solution. The only product of its kind, Nexsure has been engineered for the web from the ground up, and is based completely on the Microsoft technology platform and takes full advantage of the XML data format. Nexsure offers the sophisticated features and functions that insurance professionals have not found in traditional management system offerings. These advanced features translate into a more efficient agency workflow and a superior service experience for their clients.

With no requirement other than an Internet connection, Nexsure liberates the professional agency system from the burdens and costs associated with traditional agency management products and offers the ultimate flexibility for remote offices and/or telecommuters. More importantly, Nexsure provides opportunities for carrier system interoperability, collaborative data gathering, and consumer "engagement" that traditional systems simply cannot match.

Nexsure also alleviates the perpetual and overwhelming upgrade and administration demands of managing an in-house agency network. Nexsure has been deployed via XDimensional Technologies state-of-the-art ASPN Data Center, located in Brea, California. ASPN removes the burden of maintaining an in-house network for your agency management system by eliminating the need for a server and network at your agency. Nexsure is the first ASP-deployed / web-architected application, based on Microsoft® technologies, to be offered to insurance agencies as their agency management solution. When deployed in this fashion, it represents an extremely efficient and cost effective solution whereby agencies can access their system anywhere, any time, and from virtually any PC.

### **Client Requirements**

Nexsure was created to leverage the capabilities of Microsoft's latest released products. Please refer to the Microsoft site for specific hardware requirements of their products.

**Minimum system requirements (for CRM / policy use)** Windows 98 or higher with Internet Explorer 5.5 or higher.

Refer to Microsoft hardware requirements, Personal Computer with 133 MHz or higher Pentium-compatible CPU. 32 megabytes (MB) of RAM; more memory generally improves responsiveness.

Display: Super VGA (1024 x 768) or higher-resolution monitor with 256 colors.

Keyboard and Mouse required.

# Recommended system requirements (to allow full use Nexsure including Office integration)

Windows 2000 professional or Windows XP professional only.

As above with Office (2000 or XP) added.

Per Microsoft recommendations:

128 MB of RAM plus an additional 8 MB of RAM for each Office application (such as Microsoft Word) running simultaneously

#### **Connectivity requirements**

Minimum 33.6K modem connection to the Internet Recommended - Broadband (Cable, DSL, etc.) or dedicated Internet connection

#### **Instant Messaging**

Instant Messaging requires network traffic to flow thru ports 2000 and 2001

#### **Office Integration**

Requires Microsoft Office 2000 or Microsoft Office XP

#### **MICR Check Printing**

Designed using PrintTerm MICR 2300 (modified HP 2300). All printers will have to be verified for production use.

## What's New in Version 1.0.027

The previous version of Nexsure was 1.0.026. This is a list of new features that are available in 1.0.027.

**Category** Added Features

Accounting Default territory checked to avoid "Set to complete" being done

without checking territory

## **Resolved Issues**

### Service pack 01-05-04

Bug 3682	Integer overflow when attaching "other" attachments to an
	email (this error is specific to Org 38).
Bug 3509	Nexsure doesn't send "Other" email attachments
Bug 3700	Fleet popup displays during Auto ID card printing
Bug 3503	Selecting a different employee online status closes the
	selection window but does not refresh the employee list to
	reflect the change
Bug 3200	Client card file: user receives error when using "/" and "#" in
	the address field
Bug 3323	ClientPeople memory leak
Bug 3716	Server unavailable, server timeouts, server slow (previously
	applied to Org 38 as a hot fix).
Bug 3763	Nexsure doesn't save relationship to the client.
Bug 3526	Servicing claims: if you put an invalid date, you get a
	VBScript error.
Bug 3537	When using prefill link to populate Acord 125 Named Insured
	section, cannot save the selected record.
Bug 3285	Address book search returns all email addresses (and causes
	browser to freeze in Org 38).

### Service pack 01-08-04

Bug 3709	Reconciliation performance problem
Bug 3774	ACORD 126 "Personal and Advertising Injury Limit" failed to
	populate ACORD 25
Bug 3739	Invoicing not able to handle posting zero bill to amount
Bug 3754	There are two ACORD 83 forms
Bug 3643	Unable to post a payment advance disbursement
Bug 3815	Client search doesn't work within interface subsystem.
Bug 3827	Selection screen returns a NexsureX application error
Bug 3812	Cannot post a carrier recon of both agency and direct bill
	invoices or just direct bill invoices

## **Contact Information**

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